


Let's get on with the training. Now ...

Narrator: Now listen again.

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|-----------|------------|-----------|
| 1 Hickets | 3 Thursday | 5 food |
| 2 ground | 4 bus | 6 ID card |

Narrator:  **Track 8 Listening Part 3**
Worksheet 2

For each question, write the correct answer in the gap. Write one or two words or a number or a date or a time. Look at questions 1 to 6 now. You have 20 seconds.

You will hear part of a training session for people who are going to work as sales assistants in a large shop.

Mandy: Morning, everyone! Thanks for attending this training session at our new department store. You've all been offered jobs as sales assistants, so well done and welcome! My name's Mandy Hickets – that's H-I-C-K-E-T-S – and I'm your training manager.

I'll tell you a bit about how the store's organised. The top floor's where the stock room is – that's where everything's kept before it goes out onto the shelves. The first floor's mainly clothing and the ground floor, where you'll work, is where we sell things like make-up and electrical items.

Most of you are part-time staff, which means you'll work from Monday to Saturday, either in the mornings or the afternoons. Your rest day is Thursday. Full-time staff take either a Tuesday or a Wednesday off – you'll find out which later today.

I know that some of you live out of town. There's a regular train service, as I'm sure you already know, but we also operate a bus service for those nearer by. There's no charge for this. There's also a staff car park, though you'll need to pay a small monthly fee for this.

All staff get 25% discount on certain items and services. You could have your hair cut in our salon, for example, and you can use the discount when the sales are on too, which some stores don't offer. I'm afraid there are no discounts on food, however.

I believe you've already ordered your uniforms and you'll be able to collect those at the end of today's session. When you arrive on your first day, please go to the office, where you'll pick up your ID card. We provide keys for lockers, where you can keep your personal items safe. These are already in the locker doors, ready for use.